This directory is published as a service to current or potential users of transportation services available in the Sioux Falls metropolitan area. Transportation plays a crucial role in all our lives, and especially for persons with special needs. Transportation involves getting riders to life-sustaining services and support and to activities that enrich one’s quality of life. Transportation is the means for enabling able-bodied persons to be productively involved in their communities, as well as meeting service needs for persons with disabilities or frailties.

For additional resources and support, contact the Helpline Center by dialing 211 or visiting www.helplinecenter.org.

This directory is a joint mobility management project of

- South Eastern Council of Governments (SECOG)
- City of Sioux Falls
- Sioux Area Metro (SAM)
- Helpline Center
- Sioux Falls Area Community Foundation

The information in this directory has been supplied by each operator or agency referenced herein and is current as of the date submitted. Since schedules and fares are subject to change, please verify such information by contacting the organizations listed. Additional copies of this directory are available from SECOG by emailing amber@secog.org or calling 605-367-5390.

Legend for this Directory

<table>
<thead>
<tr>
<th>Cost:</th>
<th>$</th>
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</thead>
<tbody>
<tr>
<td>Medicaid accepted:</td>
<td></td>
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<tr>
<td>Wheelchair accessible:</td>
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</tbody>
</table>
Brandon Public Transit $

Contact: 605-582-3553
Website: www.brandonsd.com
Purpose of service: Public transportation
Type of service: Shared ride service
Hours of service: 8 a.m. to 3:30 p.m., Monday through Friday. (When a dispatcher is available, he/she comes in at 7:30 a.m. and leaves at 12:15 p.m.)

Scheduling requirements: Rides must be scheduled at least one day in advance. Because our voice mail covers 19+ hours per day—plus weekends and holidays—and since we do not have a dispatcher, we honor all requests for next-day transportation if voice mail indicates the call came before 12 midnight AND we can identify the caller, the address involved, the phone number, and if the schedule allows. Riders are encouraged to schedule rides as far in advance as practical. When scheduling conflicts occur, priority goes to the rider who scheduled first.

Eligibility requirements: Adults, teens, children, families, females, males
Cost of ride: $1.50 per ride each way. No charge for 60 years of age or older (donations accepted).
SD Medicaid: Not accepted
Cost to bring PCA: No charge
Cost to bring one guest: Normal fare applies unless person has a disability, is over 60, or a PCA.
Wait time cost: No charge
Service area: Brandon
Driver assistance: Assistance getting on and off the vehicle is available.
Type of vehicles: Buses
Wheelchair accessible vehicles: Yes
Deliver empty wheelchair, scooter, or oxygen tank to passenger: Call for information.
Disabled American Veterans (DAV)

Contact: 605-336-3230, ext. 6551
Website: www.dav.org

Purpose of service: Free transportation for veterans to the local VA Medical Center

Type of service: Veterans’ services

Hours of service: 8 a.m. to 3 p.m., Monday through Friday

Scheduling requirements: Call for information.

Eligibility requirements: Veterans

Cost of ride: No charge

SD Medicaid: Not accepted
Cost to bring PCA: No charge
Cost to bring one guest: No charge
Wait time cost: N/A

Service area: Sioux Falls and surrounding communities

Driver assistance: Assistance getting on and off the vehicle is available.

Type of vehicles: Van

Wheelchair accessible vehicles: No

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No
Jefferson Bus Lines

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Contact: 605-336-0885 or 800-451-5333 route/ticket information
Website: www.jeffersonlines.com
Purpose of service: Bus service into and out of Sioux Falls
Type of service: Coach and charter service
Hours of service: 9:30 a.m. to 8 p.m., Monday through Sunday
Scheduling requirements: Call for information.
Eligibility requirements: Open to all
Cost of ride: Call for information.
SD Medicaid: Not accepted
Cost to bring PCA: Normal fare applies.

Cost to bring one guest: Normal fare applies.
Wait time cost: N/A
Service area: South Dakota, Nebraska, Missouri, Montana, and North Dakota
Driver assistance: Assistance getting on and off the vehicle is available.
Type of vehicles: Charter bus
Wheelchair accessible vehicles: Yes
Deliver empty wheelchair, scooter, or oxygen tank to passenger: No
Project C.A.R.

Contact: 605-332-2777
Website: None

Purpose of service: Provides safe, site-to-site transportation to individuals with associated sponsoring agencies and churches going to specific sponsor activities.

Type of service: Shared ride service
Hours of service: 8 a.m. to 4 p.m., Monday through Friday

Scheduling requirements: Riders must be associated with sponsoring agencies or churches.

Eligibility requirements: Requests for transportation service must be scheduled by staff of the respective sponsoring agencies or churches. No individual requests are accepted.

Cost of ride: No charge
SD Medicaid: Not accepted
Cost to bring PCA: N/A
Cost to bring one guest: N/A
Wait time cost: N/A
Service area: Sioux Falls city limits
Driver assistance: Not available
Type of vehicles: Sedan
Wheelchair accessible vehicles: No
Deliver empty wheelchair, scooter, or oxygen tank to passenger: No
Sioux Area Metro

(SAM) $ ♂ ♂

Contact: 605-367-7151
Website: www.siouxfalls.org/sam

Purpose of service: Public transportation serving Sioux Falls

Type of service: Public transportation

Hours of Service:
Office hours are 8 a.m. to 5 p.m. Monday through Friday.

Transit service is available on most routes from 5:45 a.m. to 7 p.m. Monday through Friday, and from 7:45 a.m. to 7 p.m. on Saturday. Service is available weekday evenings until approximately 9 p.m. on five routes.


Scheduling requirements: Regularly scheduled bus routes

Eligibility requirements: Open to all

Cost of ride: (fares may increase in 2015)
Adults: $1 per ride
one-day pass $3
seven-day pass $10
monthly pass $25

Seniors/Persons with Disabilities: $.50 per ride
one-day pass $1.50
seven-day pass $5
monthly pass $12.50

Child 10 years and younger: $.50 per ride

SD Medicaid: Limited acceptance

Cost to bring PCA: No charge if customer is authorized through the Americans with Disabilities Act (ADA)

Cost to bring one guest: Normal fare applies

Wait time cost: N/A

Service Area: Sioux Falls

Driver Assistance: Drivers will assist with mobility device securement

Type of Vehicles: Bus equipped with ramp or lift

Wheelchair accessible vehicles: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: No

Paratransit curb-to-curb service:
Available for ADA-eligible trips to individuals who, as a result of a disability, are unable to utilize a regular bus.
Sioux Falls Immunization Coalition

Contact: 211 Helpline
Website: None

Purpose of service: Free transportation for parents and child to/from appointments for immunizations.

Type of service: Individual service directly from origin to destination

Hours of service: Varies. Call for information.

Scheduling requirements: Call for information.

Eligibility requirements: Call for information.

Cost of ride: No charge
SD Medicaid: Not accepted

Cost to bring PCA: N/A
Cost to bring one guest: N/A
Wait-time cost: N/A

Service area: Sioux Falls
Driver assistance: Not available
Type of vehicles: Taxi cab
Wheelchair accessible vehicles: No
Deliver empty wheelchair, scooter, or oxygen tank to passenger: No
Sioux Falls Wheelchair

Contact: 605-336-9625
Website: N/A
Purpose of service: Transportation for persons with disabilities
Type of service: Individual service directly from origin to destination
Hours of service: 24 hours
Scheduling requirements: Advanced scheduling preferred but not required
Eligibility requirements: Must have a disability
Cost of ride: Call for pricing

SD Medicaid: Call for information
Cost to bring PCA: No charge
Cost to bring one guest: No charge
Wait time cost: Yes. Call for information.
Service area: Varies through South Dakota, Iowa, Nebraska, and Minnesota
Driver assistance: Available
Type of vehicles: Large van equipped with lift
Wheelchair accessible vehicles: Yes
Deliver empty wheelchair, scooter, or oxygen tank to passenger: Yes

Purpose of service:
Transportation for persons with disabilities
Type of service:
Individual service directly from origin to destination
Hours of service:
24 hours
Scheduling requirements:
Advanced scheduling preferred but not required
Eligibility requirements:
Must have a disability
Cost of ride:
Call for pricing
Siouxland Paratransit Services $ рамках

Contact: 605-809-6387
Website: N/A

Purpose of service: Transportation for medical appointments, ball games, and concerts

Type of service: Individual transportation service directly from origin to destination

Hours of service: 24 hours

Scheduling requirements: Advanced scheduling preferred, but not required

Eligibility requirements: Must be mobility impaired.

Cost of ride: One-way is $20, round-trip is $40.

SD Medicaid: Accepted
Cost to bring PCA: No charge
Cost to bring one guest: No charge
Wait time cost: No charge

Service area: Sioux Falls and surrounding communities within an approximate 15-mile radius.

Driver assistance: Available
Type of vehicles: Minivan with ramp
Wheelchair accessible vehicle: Yes

Deliver empty wheelchair, scooter, or oxygen tank to passenger: A wheelchair can be provided if necessary.
Wheelchair Express

Contact: 605-338-9529
Website: N/A

Purpose of service: Transportation for persons with disabilities
Type of service: Individual transportation service directly from origin to destination
Hours of service: 24 hours
Scheduling requirements: Advanced scheduling preferred but not required
Eligibility requirements: Open to all persons with disabilities
Cost of ride: One-way is $25.00 plus tax. Round-trip is $45.00 plus tax. Mileage outside of Sioux Falls will be applied.
S.D. Medicaid: Accepted
Cost to bring PCA: No charge
Cost to bring one guest: No charge
Wait time cost: Yes. Call for information.
Service area: All of South Dakota
Driver assistance: Available
Type of vehicles: Van equipped with lift or ramp
Wheelchair accessible vehicles: Yes
Deliver empty wheelchair, scooter, or oxygen tank to passenger: Yes, wheelchairs for a cost of $25.00.

Taxi Services $

There are several for-profit taxicab services available for hire in the area with various service hours and rates. Please refer to a print or online business directory for a listing of taxicab companies and contact information.
Workers on Wheels (WOW)

Contact: 605-333-3317
Website: www.activegen.org

Purpose of service: Transportation for medical appointments and grocery shopping. (Volunteers will shop for the client, if needed.)

Type of service: Shared ride service
Hours of service: 8 a.m. to 5 p.m. Monday through Friday
Scheduling requirements: Seven to ten days’ advance notice

Eligibility requirements: Adults over the age of 60 who meet the WOW annual income guidelines and do not have family in the Sioux Falls area to assist with the services needed. Persons with disabilities are taken on a case-by-case basis. Call for complete eligibility requirements.

Cost of ride: No charge
SD Medicaid: Not accepted
Cost to bring PCA: No charge
Cost to bring one guest: No charge
Wait time cost: N/A
Service area: Sioux Falls
Driver assistance: Not available
Type of vehicles: Personal vehicles of volunteers
Wheelchair accessible vehicle: No
Deliver empty wheelchair, scooter, or oxygen tank to passenger: No
<table>
<thead>
<tr>
<th>Transportation Provider</th>
<th>Phone Number</th>
<th>Office Hours for Arranging Ride</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brandon Public Transit</td>
<td>605-582-3553</td>
<td>7:30 a.m. to 12:15 p.m., Mon–Fri</td>
</tr>
<tr>
<td>Disabled American Veterans (DAV)</td>
<td>605-336-3230 ext. 6551</td>
<td>8 a.m.–2 p.m., Mon–Fri</td>
</tr>
<tr>
<td>Jefferson Bus Lines</td>
<td>605-336-0885</td>
<td>9:30 a.m.–8 p.m., Mon–Sun</td>
</tr>
<tr>
<td>Project C.A.R.</td>
<td>605-332-2777</td>
<td>8 a.m.–4 p.m., Mon–Fri</td>
</tr>
<tr>
<td>Sioux Area Metro (SAM)</td>
<td>605-367-7151</td>
<td>8 a.m.–5 p.m., Mon–Fri</td>
</tr>
<tr>
<td>Sioux Falls Immunization Coalition</td>
<td>211</td>
<td>24 hours</td>
</tr>
<tr>
<td>Sioux Falls Wheelchair</td>
<td>605-336-9625</td>
<td>24 hours</td>
</tr>
<tr>
<td>Siouxland Paratransit Services</td>
<td>605-809-6387</td>
<td>24 hours</td>
</tr>
<tr>
<td>Wheelchair Express</td>
<td>605-338-9529</td>
<td>24 hours</td>
</tr>
<tr>
<td>Workers on Wheels (WOW)</td>
<td>605-333-3317</td>
<td>8 a.m.–5 p.m., Mon–Fri</td>
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</tbody>
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## Transportation Services

<table>
<thead>
<tr>
<th>Hours of Service</th>
<th>Wheelchair Accessible</th>
<th>Medicaid</th>
<th>Cost One-Way</th>
<th>Eligibility Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 a.m.–3:30 p.m., Mon–Fri</td>
<td>Yes</td>
<td>No</td>
<td>General Public: $1.50 Seniors: None, donations accepted</td>
<td>No</td>
</tr>
<tr>
<td>8 a.m.–3 p.m., Mon–Fri</td>
<td>No</td>
<td>No</td>
<td>None</td>
<td>Yes</td>
</tr>
<tr>
<td>9:30 a.m.–8 p.m., Mon–Sun</td>
<td>Yes</td>
<td>No</td>
<td>Varies</td>
<td>No</td>
</tr>
<tr>
<td>8 a.m.–4 p.m., Mon–Fri</td>
<td>No</td>
<td>No</td>
<td>None</td>
<td>Yes</td>
</tr>
<tr>
<td>Generally 5:45 a.m.–7 p.m., with some service until 9 p.m. Mon–Fri</td>
<td>Yes</td>
<td>Yes</td>
<td>Adults: $1; Seniors, Persons with Disabilities, and Children 10 years and younger: $.50 Paratransit Service: $2</td>
<td>Fixed Route: No Paratransit: Yes</td>
</tr>
<tr>
<td>7:45 a.m.–7 p.m. Sat.</td>
<td>Varies</td>
<td>No</td>
<td>None</td>
<td>Yes</td>
</tr>
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<td>Varies</td>
<td>No</td>
<td>No</td>
<td>None</td>
<td>Yes</td>
</tr>
<tr>
<td>24 hours</td>
<td>Yes</td>
<td>Call for information</td>
<td>Varies</td>
<td>Yes</td>
</tr>
<tr>
<td>24 hours</td>
<td>Yes</td>
<td>Yes</td>
<td>$20</td>
<td>Yes</td>
</tr>
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<td>Yes</td>
<td>Varies</td>
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